



Visitation Rights Policy and Procedures

Policy Purpose:

This visitation policy is designed to ensure residents at **Elite Care Assisted Living Facility** retain the right to receive visitors of their choosing, including family, friends, legal representatives, essential caregivers, and representatives of state agencies. The policy promotes physical, emotional, and psychosocial well-being through safe, equitable, and person-centered visitation practices. This policy complies with Florida law and Agency for Health Care Administration (AHCA) requirements for assisted living facilities.

Resident Visitation Rights

Elite Care Assisted Living Facility will allow **in-person visitation for residents** and ensure:

- **Immediate access to:**
 - Representatives of the state.
 - The state long-term care ombudsman.
 - The resident's physician.
 - Family members and other individuals providing services (legal, spiritual, emotional, etc.).
 - **The resident may deny or withdraw consent** for visitation at any time.
 - Visitors are allowed during designated visitation hours: **9:00 AM to 9:00 PM**, and exceptions will be considered on a case-by-case basis (e.g., end-of-life, emotional distress, etc.).
 - **Consensual physical contact** (e.g., hugging, handholding) between residents and visitors is expressly allowed.
 - Visitors **will not be required to show proof of vaccination or immunization status** to gain entry.
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Length of Visits

There are **no time limits on the length of visits** within established visitation hours (9:00 AM – 9:00 PM), unless a specific restriction is necessary due to clinical, safety, or facility operation concerns. Any such restriction must be:

- Explained to the resident and/or visitor.
 - Documented by the Administrator.
 - Applied equally and non-discriminatorily.
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Designated Staff Oversight

The **Administrator** (or designee) is responsible for:

- Ensuring staff adherence to this visitation policy.
 - Training staff on the rights of residents and responsibilities regarding visitor access.
 - Addressing concerns or violations of the visitation policy promptly.
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Visitor Responsibilities

Visitors must follow infection control protocols, including:

- Screening upon entry.
 - Proper hand hygiene.
 - Use of personal protective equipment (PPE) as required.
 - Avoiding visits if experiencing symptoms of contagious illness.
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Essential Caregiver Visitation

Elite Care Assisted Living Facility will allow in-person visitation by a designated **essential caregiver** for **at least two (2) hours daily**, in addition to any other visitation authorized. This will apply in all circumstances unless the resident objects.

Indoor & Outdoor Visitation Guidelines

- **Outdoor visits** are preferred when feasible and safer for infection control.
 - **Indoor visits** are allowed, with accommodations made to ensure privacy and safety.
 - Shared rooms may not be ideal for visits; designated areas will be offered when needed.
 - Facility will limit number of visitors per resident if necessary to maintain safety.
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Communication of Visitation Policy

Elite Care Assisted Living Facility will communicate this policy to residents, families, and visitors through:

- Admission packets.
- Facility website (if available).
- Letters, phone calls, posted signage, and email communications.

Elite Care Assisted Living Facility
honors the Resident's Bill of Rights.
Visitation Hours: 9:00 AM – 9:00 PM Daily
